



Deposit and Withdrawal Policy

1. Introduction

DuraMarkets is committed to providing a secure and transparent trading environment for all our clients. This Deposit and Withdrawal Policy outlines the guidelines and procedures that govern the movement of funds in and out of client accounts.

2. Deposit Policy

2.1. Deposit Methods

Clients can deposit funds into their DuraMarkets accounts using available cryptocurrencies on the client portal.

2.2. Deposit Verification

Certain deposit requests will be subject to verification to ensure the legitimacy of the funds and compliance with anti-money laundering (AML) and know-your-customer (KYC) regulations. Clients may be required to provide supporting documentation as part of this verification process.

2.3. Deposit Fees

DuraMarkets does not charge any fee for cryptocurrency deposit method to cover any associated processing costs. However, the transaction fees may be charged by wallet providers on specific networks, and DuraMarkets is not accountable for these charges.

2.4. Minimum Deposit Requirements

DuraMarkets offers a range of account types, each with a varying minimum initial deposit requirement. The minimum deposit starts at \$10 and increases based on the selected account type.

DuraMarkets does not impose a minimum account balance requirement for maintaining account activity. Clients are not obligated to maintain a specific balance to keep their accounts open and operational.

3. Withdrawal Policy

3.1. Withdrawal Requests

All withdrawal requests must be submitted through the client's DuraMarkets account portal or by contacting our customer support team. Clients are required to provide the necessary information, including their preferred withdrawal method and the desired withdrawal amount.

3.2. Processing Time

DuraMarkets is committed to processing withdrawal requests efficiently and transparently. All withdrawal requests will be processed within 24 business hours, subject to the following conditions:

Sufficient Free Margin: Withdrawals will be processed only if the client's account has sufficient free margin available.

This policy ensures that all withdrawals are processed promptly and securely, while maintaining the integrity and security of client accounts.

3.3. Withdrawal Methods

DuraMarkets provides various cryptocurrency withdrawal methods that are accessible through the client portal. This policy guarantees equal access to withdrawal options for all clients, irrespective of their geographic location.

3.4. Withdrawal Fees

DuraMarkets does not charge any fees for withdrawal methods. However, clients should be accountable and aware that their wallet provider may apply network fees, for which DuraMarkets is not responsible.

4. Compliance and Regulatory Considerations

DuraMarkets operates in compliance with all applicable laws and regulations governing the forex trading industry. Clients are responsible for ensuring that their activities with DuraMarkets are in accordance with the laws and regulations of their respective jurisdictions.

5. Amendments to the Policy

DuraMarkets reserves the right to modify this Deposit and Withdrawal Policy at any time. Clients will be notified of any changes through the DuraMarkets website and their registered email addresses.

6. Disclaimer

DuraMarkets retains the unequivocal right to deny any deposits or withdrawals to or from client accounts in cases where a client is found to be abusing our trading system. In cases of trading system abuse, latency arbitrage, or activities contrary to the intended purpose of the service or conducted in bad faith, DuraMarkets reserves the right to take necessary actions. These actions may include, but are not limited to: the immediate and unannounced closure of the client's trades, delaying withdrawals until the impact is fully assessed, disabling the client's profile, and deducting any profits resulting from fraudulent trading. Furthermore, DuraMarkets may undertake any additional measures deemed appropriate.