Client Agreement

This Client Agreement ("Agreement") is entered into between **DuraMarkets Ltd** (here inafter referred to as the "Company", "DuraMarkets", "we", "us", or "our") and the individual or legal entity opening a trading account with the Company (hereinafter referred to as the "Client", "you", or "your").

This Agreement governs the relationship between the Client and the Company with respect to the provision of online trading services in financial instruments offered by the Company.

By registering for and using the Company's services, the Client acknowledges that they have read, understood, and agreed to be bound by the terms and conditions of this Agreement, together with any additional policies referenced herein.

1. Regulations

DuraMarkets Ltd is a company incorporated in Bonovo Road – Fomboni, Comoros Union, with Company Registration Number HT00224018.

The Company is licensed by the Mwali International Services Authority as an International Brokerage and Clearing House under License Number BFX2024032.

The Company provides online trading services in financial instruments including foreign exchange and contracts for difference (CFDs) through electronic trading platforms.

2. Scope of Services

The Company provides access to trading services via electronic platforms, including but not limited to MetaTrader 4 (MT4) and MetaTrader 5 (MT5).

Through these platforms, the Client may trade a range of financial instruments including:

- Foreign Exchange (Forex)
- Contracts for Difference (CFDs)
- Commodities
- Indices
- Cryptocurrencies

The Company acts solely as an execution-only service provider and does not provide investment advice, financial advisory services, portfolio management, or tax advice.

Any market information, research, or commentary provided by the Company is for informational purposes only and shall not be considered as investment advice or a recommendation to trade.

3. Client Account

To access the Company's services, the Client must open and maintain a trading account with the Company.

The Client agrees to:

- Provide accurate, complete, and up-to-date information during registration.
- Complete identity verification procedures in accordance with the Company's compliance requirements.
- Maintain the confidentiality of account login credentials.

The Client shall be solely responsible for all instructions and transactions executed through their trading account. The Company reserves the right to refuse, suspend, or terminate any Client account at its sole discretion, particularly where regulatory obligations require such action.

4. Segregation of Client Funds

The Company maintains internal procedures designed to safeguard client funds.

Client funds are held separately from the Company's operational funds in segregated accounts maintained with financial institutions or digital asset custodians.

The purpose of segregation is to ensure that client funds are not used for the Company's operational activities.

However, the Client acknowledges that trading activities involve risk and segregation of funds does not eliminate the risk of loss resulting from trading activities.

5. Negative Balance Protection

The Company provides Negative Balance Protection to retail clients.

Under this policy, the Client's maximum potential loss shall be limited to the total funds available in the Client's trading account.

In the event that market volatility causes the account balance to fall below zero, the Company shall adjust the account balance to zero.

This protection does not apply in cases involving fraud, market manipulation, or abuse of the Company's trading systems.

6. Deposits and Withdrawals

Clients may fund their trading accounts using the payment methods supported by the Company.

Withdrawal requests must be submitted through the Client Portal. The Company may request identity verification documents before processing withdrawals.

The Company reserves the right to delay or decline withdrawal requests where fraud, suspicious activity, or regulatory obligations are identified.

7. Trade Execution

Orders placed by the Client through the trading platform are executed using market execution.

Due to market conditions, the execution price may differ from the requested price. This difference is referred to as slippage. The Company will make reasonable efforts to execute orders at the best available price.

8. Leverage and Margin Requirements

The Company offers leveraged trading services which allow the Client to open positions larger than their deposited capital.

Leverage ratios offered by the Company may vary depending on the financial instrument and the Client's account equity. The Client is required to maintain sufficient margin in their account to support open positions.

If the Client's margin level falls below the required threshold:

- A Margin Call may be issued, and

- The Company may automatically close open positions at the Stop-Out Level in order to limit potential losses.

The Company reserves the right to modify leverage levels and margin requirements at any time without prior notice.

9. Risk Warning

Trading foreign exchange and leveraged financial instruments involves a high level of risk and may not be suitable for all investors.

Due to the use of leverage, relatively small market movements may have a proportionally larger impact on the Client's trading account, potentially resulting in the loss of the entire invested capital. The Client acknowledges that they fully understand the risks associated with trading and accept full responsibility for their trading decisions.

10. Prohibited Trading Practices

Clients are strictly prohibited from engaging in abusive trading practices including:

- Market manipulation
- Arbitrage exploitation
- Latency trading
- Use of trading bots designed to exploit system errors
- Any fraudulent or illegal activity

If such activities are detected, the Company reserves the right to:

- Cancel trades
- Suspend accounts
- Terminate the Client relationship

11. Limitation of Liability

The Company shall not be liable for any losses suffered by the Client arising from:

- Market volatility
- Delays in order execution
- Communication or system failures

- Internet connectivity issues
- Third-party service disruptions
- Events beyond the Company's reasonable control

12. Governing Law

This Agreement shall be governed by and construed in accordance with the laws applicable in the jurisdiction where **DuraMarkets Ltd** is incorporated.

Any disputes arising from this Agreement shall be resolved in accordance with the applicable legal procedures of that jurisdiction.

13. Client Acknowledgment

By opening a trading account with the Company, the Client confirms that they have read, understood, and accepted the terms and conditions contained in this Client Agreement.